

Call Forward – On *72 / Off *73

Call Forward lets you forward incoming calls automatically to another phone number, by simply dialing a code to turn on & off the feature. With Call Forward, there is no need to leave messages about where you are or reveal any forwarding numbers.

To "turn on" the service:

1. Lift the handset and listen for the dial tone.
2. Press *72. (On a rotary phone, dial 1172).
3. Listen for the dial tone.
4. Dial the number where you want your calls forwarded.
5. When the phone is answered, your Call Forward is in effect.

If the line is busy, or there's no answer:

1. Hang up.
2. Within two minutes, repeat steps 1-4 above. You'll hear a confirmation tone, to let you know your Call Forward is now working.

To "turn off" the service:

1. Lift the handset and listen for the dial tone.
2. Press *73. (On a rotary phone, dial 1173).
3. Listen for the confirmation tone, then hang up. Your Call Forward is now "off", and calls will ring normally on your phone.

To change the "forward to" number:

1. Turn off Call Forward.
2. Repeat steps 1-5 above to turn on Call Forward, entering the new "forward to" number.

Call Forward Busy

Whenever you're on the phone, you can be sure your callers can talk with someone else or can leave a message for you.

Conditions to use:

1. The programming of the "forward-to" number is completed by the local telephone company. For subsequent programming of the Call Forward destination, a service order charge may be incurred.
2. The predetermined number must be provided at the time the customer subscribes to this service.
3. The customer will be charged a toll charge for each call forwarded if the alternate location is a long distance call.
4. You may still place and receive calls while activated.

Call Forward No Answer

Calls not answered are forwarded to the number you select.

Conditions to use:

1. The programming of the "forward-to" number is completed by the local telephone company. For subsequent programming of the Call Forward destination, a service order charge may be incurred.
2. The pre-selected number of rings are 2-9 and must be provided at the time the customer subscribes to this service.
3. The customer will be charged a toll for each call forwarded if the alternate location is a long distance call.
4. You may still place and receive calls while activated.