

Call Rejection Anonymous – On *77 / Off *87

When you've turned this service "on" any callers who have blocked their number from your Caller ID display will hear an announcement that you do not accept anonymous calls and that they should remove blocking and call back. All other calls will ring through as usual.

To "turn on" the service:

1. Lift the handset and listen for dial tone.
2. Press *77. (On a rotary phone, dial 1177).
3. Listen for a confirmation tone or announcement. Hang up.

To "turn off" the service:

1. Press *87. (On a rotary phone, dial 1187).
2. Listen for a confirmation tone or announcement. Hang up.

Note: You will not be notified when or how many calls have been rejected.

Call Trace – On *57

When you receive a harassing call, you can dial a simple code to trace the source of that call. The information about that call is recorded in the telephone company's equipment. You will not be given the name or telephone number of the person who called.

At your request, trace information will be forwarded to local law enforcement for further action after the necessary forms have been signed.

How to use:

1. When you get a nuisance call, press and quickly release the "switchhook." Listen for a special dial tone.
2. If you've already hung up, just lift the handset again and listen for a normal dial tone.
3. Press *57. (On a rotary phone, dial 1157).
4. Listen for a confirmation announcement that the last call has been traced.
5. Hang up.
6. A successfully traced call is automatically printed with the originator's directory number and the time the call was made, which is then forwarded to a law enforcement agency on request, after the necessary paperwork has been signed, not to the customer.

Notes: The "switchhook" is the button the handset pushes down when you hang up the phone. Some telephones have a Link or Flash key you can press instead.

Call Trace must be used immediately after you hang up on the call you want traced. If you get another call, or hear a Call Waiting tone first, you will trace the wrong call.

*In some areas, after you dial *57, you'll hear an announcement that the call can be traced. Just follow the voice instructions to dial an additional code, and the call will be traced.*