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Chapter 1

Exploring Your Set-Top Box

When your set-top box is properly connected, you can view content in digital format that is displayed on the television screen or other display device. This chapter describes these basic actions:

- Checking Available Services on page 2
- Viewing the Infobar on page 3
- Using your Remote on page 3

Checking Available Services

Press the Menu button to display the menu bar. The Menu bar provides quick access to services available to you. Use the left and right arrow keys on your remote to highlight an application of interest, then press OK to select it.

<table>
<thead>
<tr>
<th>Application Icon</th>
<th>Description</th>
<th>For details, see...</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="#" alt="Guide" /></td>
<td>Launch the program Guide.</td>
<td>Chapter 2, Viewing Live Programs</td>
</tr>
<tr>
<td><img src="#" alt="DVR" /></td>
<td>View and manage your recorded programs.</td>
<td>Chapter 3, Managing and Viewing Recordings</td>
</tr>
<tr>
<td><img src="#" alt="Cloud TV" /></td>
<td>Watch YouTube or view Picasa photos on your TV.</td>
<td>Chapter 4, Viewing Cloud TV</td>
</tr>
<tr>
<td><img src="#" alt="My Library" /></td>
<td>Review upcoming Pay-Per-View events, scheduled reminders, system messages, and TV Caller ID history.</td>
<td>Chapter 5, Using My Library</td>
</tr>
<tr>
<td><img src="#" alt="Settings" /></td>
<td>Set your preferences for channel blocking and parental controls, and create sub accounts for other users.</td>
<td>Chapter 6, Setting Preferences</td>
</tr>
<tr>
<td><img src="#" alt="Favorites" /></td>
<td>Create a favorite channel list.</td>
<td>Chapter 7, Using Favorites</td>
</tr>
<tr>
<td><img src="#" alt="Search" /></td>
<td>Find your favorite programs by title or keyword.</td>
<td>Chapter 8, Searching for Video</td>
</tr>
<tr>
<td><img src="#" alt="PPV" /></td>
<td>Purchase events for viewing in the privacy of your home.</td>
<td>Chapter 9, Viewing Pay-Per-View Content</td>
</tr>
</tbody>
</table>
Viewing the Infobar

In many screens, when viewing a program or movie, or after selecting its name, you can press **Info** to view more information about the item. You can press **Info** a second time to view a more detailed program description (if available):

When viewing the **Info** screen, you can press **UP** and **DOWN** to change to adjacent channels. The information in the Infobar is updated for the displayed channel.

Using your Remote

Your remote has different functions depending on the application (Guide, DVR, etc) that you’re using on your set-top box. Below are some general remote operations that aren’t specific to particular applications.

<table>
<thead>
<tr>
<th>Button</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Power</td>
<td>Switches the power on/off for the currently selected device. Switches STB to power on or standby mode</td>
</tr>
<tr>
<td>2 Device Control</td>
<td>TV: Select to control TV (if programmed) STB: Pre-programmed to control Entone box AUX: Select to control another device (if programmed)</td>
</tr>
<tr>
<td>3 Transport Keys</td>
<td>Controls video program for live TV / DVR / VOD REPLAY: Goes back approx. 7 seconds REW: Rewinds video FF: Fast forwards video SKIP: Advances ahead 30sec. increments Rec: Starts or stops recording a program PAUSE: Pause video PLAY: Plays video or resumes a pause program</td>
</tr>
<tr>
<td>4 Shortcut</td>
<td>Red: DVR shortcut Yellow - Cloud TV shortcut Green - Takes you back to live TV. Blue is not set.</td>
</tr>
<tr>
<td>5 Menu</td>
<td>Displays on-screen menu or home screen</td>
</tr>
<tr>
<td>6 Info</td>
<td>Displays on-screen information about the current TV / VOD / DVR program</td>
</tr>
<tr>
<td>7 Navigation ARROW KEYS:</td>
<td>Navigates up, down, left, &amp; right within the on-screen guide or menus OK: Executes the currently selected menu option</td>
</tr>
<tr>
<td>8 Exit</td>
<td>Exits the current menu item or back to LIVE TV</td>
</tr>
<tr>
<td>9 Guide</td>
<td>Displays the on-screen program guide</td>
</tr>
<tr>
<td>10 CH/PG</td>
<td>Changes channel up / down or pages up / down within the on-screen program guide</td>
</tr>
<tr>
<td>11 Last</td>
<td>Changes channel to the previously viewed channel</td>
</tr>
<tr>
<td>12 Number Keys</td>
<td>Allows direct access to specific channels and menu items</td>
</tr>
<tr>
<td>13 CC</td>
<td>Toggles closed captioning on / off</td>
</tr>
<tr>
<td>14 Input</td>
<td>Changes the current A/V input of the selected device programmed (i.e. TV or AUX) May be used when entering a period in certain channels Displays on-screen keyboard for certain applications</td>
</tr>
<tr>
<td>15 Mute</td>
<td>Turns the volume of the currently selected device on / off</td>
</tr>
<tr>
<td>16 Vol +/-</td>
<td>Increases or decreases volume of the currently selected device</td>
</tr>
<tr>
<td>17 Back</td>
<td>Goes back one level within menus</td>
</tr>
<tr>
<td>18 Options</td>
<td>Provides additional options for certain on-screen menu or highlighted item</td>
</tr>
</tbody>
</table>
Navigating

In this document, the action “press” refers to pressing a key on your remote, for example, “press Menu”. The action “select” means to use the UP, DOWN, LEFT, and RIGHT keys on your remote so that the specified area is highlighted, at which point you’ll normally press OK to complete the task.

Using the Keypad

The keypad is displayed when you are required to enter non-numeric characters, such as when you use the Search function. To enter a character, you use the UP, DOWN, LEFT, and RIGHT keys to select the character, then press OK to add the character to your input text. You repeat this process until the complete text has been input, then you select Done, then press OK to complete the entry.

This image describes the functions of some of the non-character keys on the keypad:

- Switch between upper/lower case
- Display special characters
- Delete character left of cursor
- Close keypad
- Delete all text in field

Entering Standby Mode

Your set-top box goes into Standby Mode when you press the Power key after you’ve completed a viewing session. In this mode, a “screen saver” image appears on your TV. Press Power to exit the standby mode and start a viewing session.
Viewing Live Programs

This chapter describes how to use the **Guide** application. You use the **Guide** to tune to live (currently broadcasting) programs and schedule recordings, reminders, and autotunes.

You access the **Guide** by selecting from the set-top box Menu bar and then pressing **OK** or press **Guide** button on your remote.

**Guide Components**

The image below shows the main components of the **Guide** interface:

- **Current Program Thumbnail View**
- **Guide Filter**
- **Channel Lists Included in the Guide**
- **Program Description**
- **Status icon(s)** (see table below)

The table below describes the meaning of the status icons that can appear before the name of a program in the **Guide**:

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>The episode is new.</td>
</tr>
<tr>
<td></td>
<td>The episode is configured for single-event recording.</td>
</tr>
<tr>
<td></td>
<td>The episode is set for series recording. All episodes in the series will be recorded.</td>
</tr>
</tbody>
</table>
Navigating the Guide

While the Guide is displayed, you can use your remote to find channels in the following ways:
- Enter the channel number directly using your remote.
- Press RIGHT and LEFT to scroll through the Guide forward and backward in time.
- Press UP and DOWN to scroll to different channels.
- Press CH/PG UP or Down to page up or down.

Tuning to a Channel

To tune to a channel while the Guide is displayed, select the channel, press OK to preview the program on the upper-left corner of your TV screen. Press OK again to tune to the channel.

Changing the Guide Filter

While the Guide is displayed, you can press the Guide to cycle through available Guide filters. Examples of the filters include:
- All displays all channels.
Making Recordings

The sections below describe the ways that you can record programs listed in the Guide:

- Recording a Live Program on page 7
- Scheduling a Recording on page 7-8
- Scheduling a Series Recording on page 8
- Scheduling a Time-Based Recording on page 8-9

Note: NemonTVision might disable the recording feature for some programs or channels such as PPV. If a program isn't recordable, a message indicates this if you attempt to record it.

Recording a Live Program

To record a live (presently broadcasting) program:
1. Open the Guide application.
2. Select the program you want to record, then press REC (record).
   • appears next to the program as shown below, and the program is being recorded:

Scheduling a Recording

To schedule the recording of a single program or episode that starts in the future:
1. Open the Guide application.
2. Select the program you want to record, then press OK. A list of options appears:
3. Select **Record Program**, then press **OK**. The options close, and the record icon appears next to the program.

### Scheduling a Series Recording

You can schedule the recording of program episodes that your set-top box recognizes as being part of a series.

1. Open the **Guide** application.
2. Select the program you want to record, then press **OK**.
3. Select **Record Series**, then press **OK**.

**Note:** The **Record Series** option only appears if the program is part of a series.

The panel shown below appears. The interface includes settings for **Channels**, **Preferences**, **Episodes**, **Start**, **End**, and **Limit to** values:

4. Select the default value of each setting you want to change, then press **OK**. Press **UP** and **DOWN** to scroll between value options. Press **OK** to accept the value you want to use.
5. When all settings are in place, select **OK**, then press **OK**. The series recording is scheduled.

### Scheduling a Time-Based Recording

You can schedule a time-based recording. This type of recording is often used to record repeating programs that aren’t part of a series.

To create a time-based recording, do this:

1. Open the **Guide** application.
2. Select the program you want to record, then press **OK**.
3. Select **Schedule Event**, then press **OK**. The **Schedule Event** screen appears:
4. Press **UP**, **DOWN**, **LEFT**, **RIGHT**, and **OK** to set appropriate values for Channel (Ch.), **For**, **On**, and **At**.
5. If Type doesn’t already indicate **Recording**, select **Type**, then press **OK**. Select Recording, then press **OK** again.
6. Optionally set the **Freq.** value to configure the recording to occur at regular intervals.
7. Press **OK**. The time-based recording is now set.

### Scheduling Reminders and Autotunes

You can schedule reminders that display messages on the screen to remind you that a program is about to start. You can also schedule autotune events which cause the set-top box to tune to a channel at a scheduled time.

To schedule reminders and autotunes:
1. Open the **Guide** application.
2. Select the program that you want to set a reminder or autotune for, then press **OK**.
3. Select **Set Reminder** or **Set Autotune**:

The event is set:

Note: You can set a Reminder or an Autotune for a program, not both.
Managing and Viewing Recordings

This chapter describes how to view and manage existing recordings with the DVR application.

If you have digital video recording service (DVR, Whole Home DVR (WHDVR)), you can record programs offered on the Guide and view them at a later time. When you watch recordings, you can use functions on your remote to pause and replay the program. You can also fast-forward and rewind a program while viewing it, and change the speed of each up to 25 times normal speed.

Note: To schedule recordings, see Making Recordings on page 7.

You access the DVR application by selecting from the set-top box Menu bar or then pressing OK.

Viewing a Recorded Program

To view a recorded program:
1. Open the DVR application.
2. Select Recordings:

   ![Recordings Pane](image)

   Note: The icon indicates that the item is a whole-home DVR program that can be watched on every TV in your home. The icon indicates that the item is part of a series recording.

3. Press RIGHT to move to the pane showing all recorded programs. Note the change of the Recordings pane:

   ![Recordings Pane](image)
4. Optionally select one of the sort options (Date, Title, Channel, Viewed/Not), then press OK. Select the program you want to watch, then press OK:
5. Select Play Recording. The recording starts playing.

Using your Remote

When a recording is displayed on screen, you can use these functions on your remote:

<table>
<thead>
<tr>
<th>Key</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pause</td>
<td>Temporarily stops program play. Programs can be paused for up to 30 minutes as long as the current channel is not changed.</td>
</tr>
<tr>
<td>Play</td>
<td>Resumes the play of a paused program.</td>
</tr>
<tr>
<td>Rewind</td>
<td>Rewinds Live TV or a recorded program. You can press Rewind repeatedly to change the rewind speed by 2, 15, 50, or 300 times.</td>
</tr>
<tr>
<td>Fast Forward</td>
<td>Advances a Live TV or a recorded program. You can press Fast Forward repeatedly to change the forward speed by 2, 4, 10, 15 or 25 times.</td>
</tr>
<tr>
<td>Stop</td>
<td>Returns to live TV.</td>
</tr>
</tbody>
</table>

Locking a Recording

By default, old recordings are automatically deleted to make space for new recordings once the DVR’s 500GB hard drive has been filled up.

To prevent a recording from being automatically deleted:
1. Open the DVR application.
2. Select Recordings.
3. Press RIGHT to move to the listing of recorded programs.
4. Select the program you want to lock, then press **OK**. The **Choose an Action** panel appears.

5. Select **Lock**:

![Choose an Action panel with Lock selected](image)

6. Press **OK**. The recording is now locked.

### Deleting a Recording

To delete a recording:
1. Open the **DVR** application.
2. Select **Recordings**.
3. Press **RIGHT** to move to the pane showing all recorded programs.
4. Select the program you want to delete, then press **OK**.

![Choose an Action panel with Delete Recording selected](image)

5. Select **Delete Recording**, then press **OK**:

The recording is deleted:

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Note: If you select the folder for recordings from a series, the **Delete All** option appears instead.
Chapter 4

Viewing Cloud TV

This chapter describes how to use the Cloud TV application.

The Cloud TV application enables you to access content delivered over the Internet. This content can include YouTube videos or Picasa photos.

You access the Cloud TV interface by selecting $\text{Cloud TV}$ from the set-top box Menu bar and then pressing $\text{OK}$.

Note: In order to receive Cloud TV you must have 10Mbps Broadband service.

Accessing YouTube Video

The Cloud TV YouTube interface allows you to view YouTube movies on your TV.

Viewing Public YouTube Content

To view content delivered in the default set of YouTube categories:
1. Open the Cloud TV application:
2. Select the YouTube option, then press $\text{OK}$. The YouTube interface appears:
3. Select a YouTube category of interest, then press $\text{OK}$. Content items within that category are displayed.

The image below shows sample content options in the Most Popular Today category:
Link to your YouTube Account

You can view videos that you’ve added to YouTube (and made public), view your Subscribed videos, and view your Favorites videos.

1. Open the Cloud TV application.
2. Press DOWN several times and select Settings.
3. Press OK to launch the keypad.
4. Enter your YouTube user name, select Done, then press OK. The keypad closes.
5. Select Save. The My Videos, Subscriptions, and My Favorites categories are added to the list of YouTube categories:

![](image)

6. Select the category of interest, then press RIGHT.
7. Press the video you want to view, then press OK. The video starts playing.

Accessing Picasa

The Cloud TV Picasa interface allows you to browse public albums and view “Featured Photos”, or search public photos, uploaded by other users. You can also sign in to your Picasa account to view your personal photos on your TV.

Note: The following Picasa functions aren’t available in the Picasa interface:
- Creating new albums or upload new photos.
- Modifying metadata associated with an album.
- Deleting photos and albums.
- Adding or removing user comments.

Viewing Public Pictures on Picasa

To view pictures in the Picasa interface:
1. Open the Cloud TV application.
2. Select the Picasa option, then press OK.
3. Arrow **Up/Down** to highlight Featured Photos or Recent Photos. Featured Photos are a collection of popular public photos. Recent Photos are a collection of the most recently uploaded public photos.

4. Press **OK**

5. Arrow **Left/Right** to scroll through the collection of photos.

6. Press **OK** to view a photo in full-screen slideshow mode. Arrow **Left/Right** to scroll through the photos in full-screen mode.

7. Press **Stop** button to exit from slideshow mode.

8. Press **Stop** again to exit to the Picasa main menu.
Picasa Settings
Picasa Settings provides access to personal photos by logging into a valid Picasa account. You will be able to view your photo albums and display the photos on the TV.

1. Scroll down to Settings.

2. Press OK to bring up the Picasa Settings window.
3. The username textbox will be highlighted. Press OK. A keyboard will appear on the screen.
4. Using the Arrow keys on the remote control, enter in your Picasa username (usually an email address) by selecting a letter or number and pressing OK.
5. When you are done entering the username, select Done and press OK.

6. Arrow down to the password text box. Type in your password, highlight Done and press OK.
7. Scroll down to highlight Save. Press OK. Your account settings will be saved. If you select Clear, your login info will no longer be saved and My Photos and People will not appear in the Picasa menu. If you select Cancel, you will return to the Picasa main menu.
8. My Photos and People will now appear in the Picasa main menu. You can now access your online photo albums and display them as full-screen on the TV.
This chapter describes how to use the My Library application. My Library is a repository of all your purchased movies and programs. If you subscribe to the Caller ID service, it also maintains a list of recent calls. You can view and manage messages related to DVR recordings, system announcements, or billing alerts.

Using My Library

To use the My Library application:
1. Press Menu to display the menu bar, select , then press OK. The My Library application opens:

   2. Select one of the following content/event categories that you want to view:
      - Video displays movies that you recently purchased.
      - PPV Events displays programs that you recently purchased.
      - Pay Per Block displays the block of time that you recently purchased.
      - Sports Packages displays sports packages that you recently purchased.
      - Reminders displays a list of future reminders and autotune timers.
      - Messages displays messages related to DVR recordings, system announcements, or billing alerts.
      - Caller ID displays a list of information about received calls, such as the name and number of the caller, and the date and time of the call, as shown in this example:

   3. Press RIGHT and then UP and DOWN to select an item of interest, then press OK to show action options for that item. Select the desired action.
This chapter describes how to use the **Settings** application to set certain preferences for your account, such as rental sharing settings and channel blocking settings.

**Note:**
- You must enter your PIN every time you access the **Settings** application.
- The **Settings** application is also used to access the **Network Settings**.

You access **Settings** by selecting 🛠️ from the set-top box Menu bar and then pressing **OK**.

**Setting Preferences**

To set your preferences:

1. Open the **Settings** application.
2. Select, in turn, the various options and change their values as desired:

   - **Autotune Alert**: Specifies the Autotune alert value. To modify, select this item, press LEFT or RIGHT to scroll to the desired number seconds you’d like to have the set top box alert you before an Autotune occurs, then press **OK**.

   - **Enable Caller ID**: Enables or disables the Caller ID feature. To modify, select this checkbox, then press **OK** to either 1) **enable** Caller ID (add a check mark) or 2) **disable** Caller ID (remove the check mark).

   - **Caller ID Timeout**: Specifies the Caller ID timeout value. To modify, select this item, press LEFT or RIGHT to scroll to the desired number of seconds you’d like to have the set-top box display **Caller ID** text on the set-top box, then press **OK**.

   - **Channel Blocking**: Turns the channel blocking feature on or off. To modify, select this checkbox, then press **OK** to either 1) **enable** Channel Blocking (add a check mark) or 2) **disable** Channel Blocking (remove the check mark).

   - **Require Login**: Specifies that you are required (or not) to enter your user name and password when logging on to E-mail and the Internet. To modify, select this checkbox, then press **OK** to either 1) **enable** Require Login (add a check mark) or 2) **disable** Require Login (remove the check mark).
• Parental Control: Enables or disables the Parental Control function. To modify, select this checkbox, then press OK to either 1) enable Parental Control (add a check mark) or 2) disable Parental Control (remove the check mark).

3. Select Submit, then press OK. Your preferences are saved.

Setting up Parental Controls

If you enabled Parental Control control above, then parental controls that you put in place for each subaccount are enforced. These controls include:
• Specify the movie rating and TV rating that corresponds to the “most mature” rating that the movie or TV show can have in order for the subaccount to be able to view it.
• Specify whether or not the subaccount can view movies or TV that have been rated for sexual situations, language, suggestive dialog, violence, or fantasy violence.

To set Parental Control:
1. Open the Settings application, enter password then OK.
2. If Parental Control isn’t enabled, press Right to Parental Control, select its checkbox, then OK.
3. Select Users, then press OK.
4. Press RIGHT, then press UP and DOWN to select a user whose parental control settings you want to change, then press OK.
5. Press RIGHT to select Parental Controls, then press OK.
6. Make the following adjustments as desired:

• Movie Rating: Select Movie Rating, then press OK. Press RIGHT or LEFT until the desired restriction level appears, then press OK:

• TV Rating: Similarly, select TV Rating, then press OK. Press RIGHT or LEFT until the desired restriction level appears, then press OK.

• Unlock Timeout: (This setting appears only when editing parental control settings for the Primary user.) Enter the number of minutes, after Parental Controls are unlocked, that the Parental Controls should be locked (enforced) again.

When you are logged in as the primary user, and you attempt to select (in the Guide or On Demand) a TV program or movie that’s locked according to the
**Parental Control** settings for the primary user, you are prompted with an option to unlock that item. If you choose to unlock it, you can view the item (that would otherwise be restricted) for the number of minutes you specify in the **Unlock Timeout** setting.

To set the **Unlock Timeout** value, select **Unlock Timeout**, then press **OK**. Press **RIGHT** or **LEFT** until the desired restriction level appears, then press **OK** again.

**Note:**

- If the primary user presses a key on the remote between the time that **Parental Controls** are unlocked and the time the timeout expires, then the timeout clock is reset to 0. For example, if the **Unlock Timeout** value is 30 and **Parental Controls** is unlocked at 8:00 pm. If no buttons are pressed on the remote for 30 minutes, **Parental Controls** will be relocked at 8:30 pm. However, if one or more buttons are pressed at 8:15 pm, **Parental Controls** is set to re-lock at 8:45 pm.

- The **Unlock Timeout** value doesn’t affect the viewing experience of subaccount users. (They don’t have the option of unlocking parental controls.)

**• Block Unrated:** (This setting appears only when editing parental control settings for the primary user.) If you want to block programs and movies (Live TV and VOD) that don’t have an announced rating, or that are rated as NR (not rated), check option **Block Unrated**.

To set the **Block Unrated** value, select its checkbox, then press **OK** to either 1) *enable* unrated blocking (add a check mark) or 2) *disable* unrated blocking (remove the check mark).

**Note:** While this setting only appears when editing parental control settings for the primary user, subaccount users are also affected. They won’t be able to view unrated movies and TV programs.

- Press **UP**, **DOWN**, **LEFT**, **RIGHT**, and **OK** to select and change the status of the checkboxes for **Sexual Situations**, **Language**, **Suggestive Dialog**, **Violence**, or **Fantasy Violence** restriction options.

7. Select **Submit**, then press **OK** to save your changes.

**Selecting Channels to be Blocked**

You can set specific channels to be blocked so that no program on that channel can be viewed, regardless of program rating.

To set blocked channels:

1. Open the **Settings** application.
2. Select **Edit**, then press **OK**.
3. Select a channel to be blocked, then press **OK**. A lock icon appears to the right of the channel name. Repeat this step until all channels you want blocked have the lock icon. The image below shows three blocked channels:

![Channel Blocking Image]

4. Select **Update**. Your changes are saved.

**Adding Subaccounts**

As a primary account holder, you can add secondary accounts (subaccounts) and assign them to other household members. You configure each subaccount with its own username and password, then optionally assign other attributes, such as a rental allowance.

To add a subaccount:

1. Open the **Settings** application.
2. Select **Users** then press **OK**.
3. Select **Add** then press **OK**.
4. Select **New Login**, then press **OK**. The keypad displays.
5. Press **RIGHT**, **LEFT**, **UP**, **DOWN**, and **OK** to sequentially select letters for the new login name.
6. When you've input the new login name, select **Done**, then press **OK**. The new login name is displayed:
7. Press **DOWN** to select **New Password**, and enter a new password using the number keys. Do the same with **Confirm Password** setting.
8. Press **DOWN** to select **Allowance**, and enter the amount that this account can spend on rentals.

Note: Any purchases will be transferred to the primary account when a subaccount is closed.

9. Press **DOWN** to select, in turn, the **Caller ID**, **Email**, and **Internet** settings, then press **OK** to enable (check) or disable (uncheck) that feature for the subaccount.

10. Press **DOWN** to select **Enter PIN**, and press the same PIN number that you used to access the **Settings** menu.

11. Select **Continue** to set up parental ratings for this user. (See Setting up Parental Controls on page 19.)

## Modifying Main Subaccount Settings

To modify the settings of an existing subaccount:

1. Open the **Settings** application.
2. Select **Users** then press **OK**.
3. Press **RIGHT**, then press **UP** and **DOWN**, to select the button next to the subaccount you want to edit, then press **OK**:

4. Select the **Edit** option:

5. Press **OK**. The **Edit User** interface appears for the user.

6. Adjust the settings in the manner described above in section Adding Subaccounts above.

7. Select **Submit**, then press **OK**. The account setting changes are saved.

## Modifying Subaccount Parental Control Settings

To modify the settings of an existing subaccount, do this:

1. Open the **Settings** application.
2. Select **Users** then press **OK**.
3. Press **RIGHT**, then press **UP** and **DOWN**, to select the button next to the subaccount you want to edit, then press **OK**:

![Image of settings menu](image1)

4. Select the **Parental Control** option:

![Image of parental control menu](image2)

5. Press **OK**. The **Parental Control** interface appears for the user.

6. Adjust the settings in the manner described above in section *Setting up Parental Controls*.

7. Select **Submit**, then press **OK**. The **Parental Control** adjustments are saved.

**Adjust Closed Captioning, Audio, and Video**

To adjust closed captioning, audio, and video:

1. Open the **Settings** application.
2. Select **Hardware Settings**, then press **OK**.

   An option screen appears that allows you to adjust device brightness, set up closed captioning, and so on.

   These options are specific to your set-top box manufacturer. The image below is the hardware settings screen from an Entone set-top box:

![Image of hardware settings menu](image3)
Using Favorites

This chapter describes how to use the Favorites application.

The Favorites application allows you to create and maintain a list (or lists) of your favorite channels for quick access. When using the Guide, you can quickly view Favorites lists and select favorite channels for viewing.

You access Favorites by selecting from the set-top box Menu bar and then pressing OK.

Creating a Favorites List

To create a Favorites list:
1. Open the Favorites application.
2. Select Create from the list, then press OK.
3. Select Name, then press OK to launch the keypad.
4. Enter a name for the new list.
5. Select Done on the keypad, then press OK.
6. Press RIGHT and then UP and DOWN to select a channel you want to add to the list, then press OK. A heart icon appears to the right of the channel.
7. Continue pressing UP and DOWN and OK to select any additional channels you want to add to the list. In the example below, three channels are shown as being part of the favorites list. (There can be others viewable if you scroll up and down):

8. When done, press RIGHT to select Update, then press OK. The channels are added to the favorites list, and the current program resumes.

Viewing your Favorites List in the Guide

To view your Favorites lists in the Guide:
1. Open the Favorites application.
2. Select Choose from the list, then press OK.
3. Press UP or DOWN to select the Favorites item you want to use:
4. Select **OK**, then press **OK**. The menu disappears and live video is shown.

5. Press **Menu** to display the menu bar, select **Guide**, then press **OK** to open the **Guide**. On the left, the **Guide** shows **Favorites** list names and the channels in the list. The image below shows the channels in list **MY FIRST LIST**:

![Favorites List Image]

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**Note:** When you display the Guide, you can scroll through your Favorites lists (and other standard lists such as All, SD, PPV, etc.) by repeatedly pressing Guide.

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**Deleting a Favorites List**

To delete a **Favorites** list:

1. Open the **Favorites** application.

2. Select **Delete** from the list of options:

3. Press **OK**.

4. Press **UP** or **DOWN** to select the Favorites item you want to delete:

![Select a Favorite to Delete]

5. Press **LEFT** to select **OK**, then press **OK**. The deletion confirmation appears.

6. Select **Yes**, then press **OK**. The **Favorites** item is deleted.
This chapter describes how to use the Search application to help you locate programs in the Guide, On Demand movies, and assets in the Cloud TV.

Searching for Video

To use the Search feature:
1. Press Menu to display the menu bar, go to , then press OK. The Search interface appears.
2. Press OK again to launch the keypad.
3. Press UP, DOWN, LEFT, RIGHT, and OK to enter the text for your search.
4. When you’ve spelled the search phrase, select Done on the keypad, then press OK. Here’s a sample completed search text:

5. Press DOWN to select Search, then press OK. In a few seconds, the search results appear:

6. Press UP and DOWN to select the Search result of interest, then press OK to view actions you can perform on the Search result.
Chapter 9

Viewing Pay-per-View Content

This chapter describes how to purchase and view Pay-Per-View (PPV) content.

You access PPV content by selecting $\text{PPV}$ from the set-top box Menu bar and then pressing $\text{OK}$.

Purchase a Pay-Per-View Program

To purchase a PPV program:
1. Open the $\text{PPV}$ application.
2. Navigate to a $\text{PPV}$ channel, select a program of interest, then press $\text{OK}$. The $\text{PPV}$ options for that program appear:
3. Select the $\text{Buy PPV}$ option, then press $\text{OK}$:

The purchase confirmation window appears.
4. Review the purchase information. To finish the purchase, select $\text{Buy}$, then press $\text{OK}$:

The $\text{J}$ icon appears in the $\text{Guide}$ next to the purchased program. An updated list of action options also appears.
5. If no other actions are of interest, select $\text{Cancel}$, then press $\text{OK}$. The $\text{Guide}$ returns.
Cancel a PPV Purchase

This section describes how to cancel a PPV purchase.

**Note:** You can only cancel a PPV program if the program hasn't yet started.

To cancel a PPV program:
1. Open the PPV application.
2. Select the previously purchased PPV program, then press **OK**. Options available for that program appear:

![Options menu](image)

3. Select **Cancel PPV Purchase**, then press **OK**. The PPV purchase is canceled.
Appendix A

Other Set-Top Box Features

This appendix describes other set-top box features not covered earlier.

Setting Recording Priorities to Handle Conflicts

When a recording scheduling conflict occurs, the program with the highest priority is recorded. To set the relative priority of recorded programs, do this:
1. Press Menu to display the menu bar, select Record, then press OK.
2. Select Schedule Priority, then press OK:

![Schedule Priority Menu]

3. Press UP and DOWN to select the recording of interest, then press OK.
4. Press Move Down or Move Up to arrange the priority:

![Choose an Action Menu]

The list is sorted with the highest priority recordings at the top of the list.