[OUR PLEDGE]



March 17, 2020

Nemont Telephone Cooperative Inc. pledges to Keep Americans Connected

Nemont joins Federal Communications Commission's 60-day pledge

To prevent customers from losing connectivity as a result of the coronavirus pandemic, Nemont is joining the Federal Communications Commission's pledge to Keep Americans Connected.

As the novel coronavirus, COVID-19, continues to spread across the country, thousands of American businesses and schools are making the decision to move to remote work and online instruction. To ensure that Americans do not lose their broadband or telephone connectivity as a result of these exceptional circumstances, Federal Communications Commission Chairman Ajit Pai has urged telecommunications companies across the country to take the Keep Americans Connected Pledge.

Nemont has joined the FCC in this pledge, which will promote connectivity for residents impacted by disruptions during this coronavirus pandemic. Given the scope of this pandemic and its impact on American society, Nemont pledges for the next 60 days to:

- (1) not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic;
- (2) waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and
- (3) open its Wi-Fi hotspots to any American who needs them.

Even in these times of great uncertainty, Nemont is here for you.

For more information, please contact Nemont at 800-636-6680 or visit the FCC's website: www.fcc.gov/document/chairman-pai-launches-keep-americans-connected-pledge

